



**Huntly Care Home**  
Passionate about care



**Balhousie Care Group**  
sharing your care

[www.balhousiecare.co.uk](http://www.balhousiecare.co.uk)

# Come in!

## Make yourself at home

It's my pleasure to introduce myself, **John Hamilton**, and also to introduce you to the state-of-the-art care home at Huntly, where I am the Manager.



**Thank you for your interest in our spacious and specially-equipped home, which sets a new standard in the care of the elderly. The newest**

**property in the Balhousie Care Group, our home here in Huntly provides a comfortable environment, where our nurses and care team aspire to provide a truly exceptional level of care and comfort to residents.**

We offer single occupancy accommodation in 60 elegantly furnished bedrooms, each with a stylish and private en-suite bathroom. In addition, each wing has an "assisted features" bathroom, so that residents with mobility challenges can have all of their needs managed easily and safely.

Rooms throughout can be decorated with personal furniture and mementos, making your new home unique and comfortable for you. There is also a telephone point and flat screen television in every room and many rooms enjoy outlooks over the surrounding countryside.

The greatest achievement, for me, is creating a warm, homely, secure and stimulating environment for our residents. With an elegant feel and friendly atmosphere, Huntly is an enjoyable place to both live and work.

I would welcome the opportunity to let you see our home for yourself, in a personal tour.

**To arrange a visit, or to find out more about the care we provide, please call 01466 383145.**



“ I was apprehensive coming into care, however I feel very at home, comfortable and compliments to the chef, the food is lovely.”

Resident at Balhousie Huntly Care Home

### Home from home

Huntly care home is a community of caring people – staff, residents and relatives alike – all working together to ensure a warm, compassionate and comforting environment. We know that it can be a big decision to leave somewhere that has been your home for many years, but the team here are passionate about making this your home from home.

We aim to provide the flexibility and comfort you've enjoyed previously, but with the knowledge that, if and when you need support, you're surrounded by professional and caring people.

My team provide a nurturing environment that respects your needs, while balancing this with opportunities to enjoy stimulating company and a wide range of activities.

### Passionate about care and well-being

The prime focus for the team is creating a caring environment based on respect and dignity and providing a holistic approach to the care of residents.

We understand that each individual is unique, with different likes; dislikes; needs and wants. We therefore tailor our approach and service based on each individual. Before moving in, we'll conduct an individual assessment of your needs and this is continually reviewed and re-assessed.

As well as any clinical needs, our review will also include learning about your existing hobbies and interests, and discussing new activities you may like to try.

### Activities

We know activities help improve overall physical strength and mental well-being, and seeing residents blossom, as our approach brings out the best in them and for them, is a joy.

Regular organised activities vary and include entertainment with regular shows, quizzes and concerts; hobbies, such as arts and crafts, flower arranging, painting and card making; and games.

Events are always optional, but our dedicated activity co-ordinator helps to deliver a full calendar of structured and meaningful activities, which family and friends can also participate in, so there's bound to be a lot that appeals.

### Person-centred care



The most important aspect of care is our people and I know that every member of my team here is determined to deliver the best possible care and support, which promotes your independence whatever your needs.

Here at Balhousie Huntly, our home benefits from the very latest specialist care home design features, which mean we can cater for the individual needs and requirements of residential, nursing; Alzheimer's and dementia care; and end of life care.

Our residents are able to enjoy this stylish care home and its warm, convivial atmosphere, while being looked after by a genuinely enthusiastic and caring team. My team is fully trained to meet the requirements of residents with specific care needs. Our approach is to improve the quality of life for the resident and to reduce the natural worry, anxiety and concern of family and friends.

If you would like to discuss your care needs please contact me at [john.hamilton@balhousiecare.co.uk](mailto:john.hamilton@balhousiecare.co.uk)



## The community

**Our facilities at Huntly offer residents a flexible and comfortable environment on which to relax. A choice of dining areas is complemented by day rooms that provide access to an attractive landscaped courtyard.**

An interesting feature of the home is the 'Care Café' which has views over the garden off the main entrance lobby. The Care Café provides a particularly nice area for residents to enjoy special occasions such as Christmas or Birthday Parties or to entertain visiting family and friends. When the weather allows, the Care Café doors can be opened onto the garden so that residents and visitors can sit outside to drink or eat.

As well as the central café space, there are other central shared spaces at first floor level, including a unisex hairdressing salon, resident quiet rooms, activity lounge and a spacious TV lounge. Each floor can be easily accessed by resident lifts.

## Keeping in touch

**Living in Balhousie Huntly offers a safe and supported continuation of the lifestyle you have been used to enjoying, and we welcome and encourage visitors.**

Family are always welcome to join in activities and can also join you for lunch or an evening meal. They may be interested in joining our feedback group, where your experience can help us continually improve the enjoyment for all residents.

Our internet corner is very popular, and is ideal if your family live further afield. The team is always happy to help you. We have residents whose family Skype regularly from overseas, and your friends and family can post videos and photographs at any time, which we'll always ensure you see. We'll also help you keep in contact by email, and provide regular updates via our quarterly newsletter.

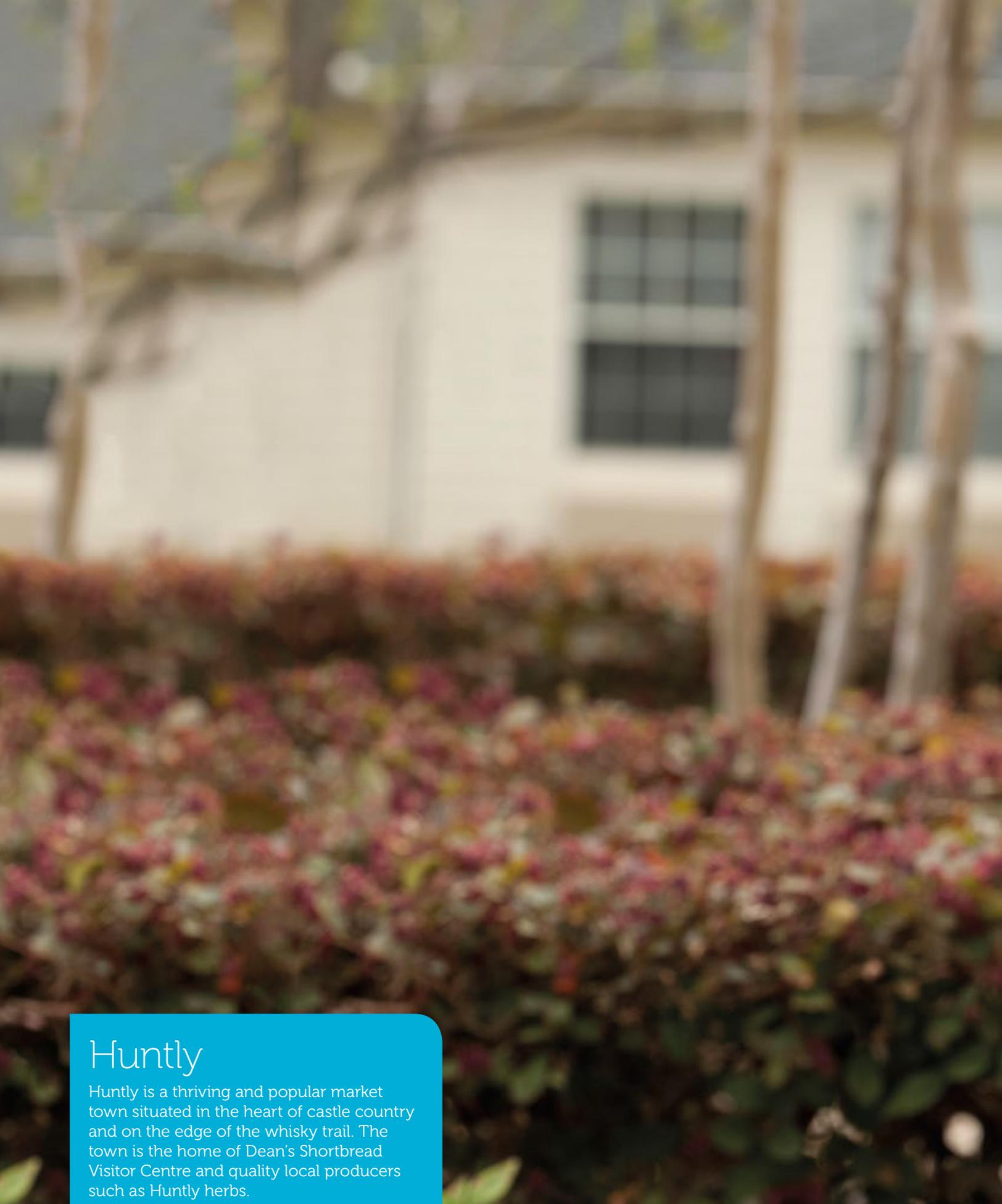
## Listening

**Our open door policy promotes two-way communication: we are committed to listening to, and meeting the needs of our residents.**

We consult with them on menu choices, activities programmes and general home and service improvements.

Our chef prepares seasonal menus that cater for specific dietary requirements, delivering healthy, appealing and nutritious meals that reflect nutritional needs and resident wants.





## Huntly

Huntly is a thriving and popular market town situated in the heart of castle country and on the edge of the whisky trail. The town is the home of Dean's Shortbread Visitor Centre and quality local producers such as Huntly herbs.

### **Balhousesie Huntly Care Home**

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